# Shipping, Pay & Return Policy / Payment Methods

#### Pay and Return policy

- The colors can vary slightly depending on the settings of the display.
- · I am not responsible for any damage in the shipping.

#### **Processing time**

· The time that I need to prepare an order varies, but I will certainly send it within 3 days and I will keep you informed.

If you need it faster than we look together what the best option is.

## **Customs and import duties**

· I send worldwide but buyers are responsible for possible customs and import duties. I am not responsible for delays caused by customs.

#### **Payment options**

- · you pay minus the deposit after you have approved the artwork
- · The costs of sending are dependent on the country to which the product is to be sent. You can ask me about that and I will let you know.
- · The costs vary from the Netherlands €8.60 to €35,00 worldwide.

#### **Conditions for Returns**

- · Returns, Please contact me within: 7 days after delivery
- · Return items within: 30 days after delivery
- · Make your cancellation request within 6 hours of purchase
- The following items may not be returned or exchanged

Due to the nature of these items, unless they are damaged or defective on delivery, I can not accept returns from:

### Custom and personalized orders

· Buyers are responsible for shipping costs of returns. If the item is not returned in original condition, the purchaser is responsible for the reduction in value.

#### Do you have a question about your order?

· If you have any problems with your order, please let me know immediately and we will solve the problem in consultation.

# Payment methods

Ideal

Paypall

Banktransfer

Tikkie